

MIDDLETON HALL RETIREMENT VILLAGE CELEBRATES GLOWING REVIEWS FOR ITS CARE SERVICES

After a steady stream of five-star reviews on the UK's leading care home directory, carehome.co.uk, the residential care services at Middleton Hall Retirement Village now have an impressive 'Review Score' of 9.9 out of 10.

The glowing reviews by residents and their families highlight the exceptional care and support that is provided by the village's professional and compassionate teams.



Offering residential, high-dependency, dementia care, and supported retirement apartments, the village's luxury care services consistently impressed residents and their loved ones. One reviewer commented: "If there were 100 stars, I would give 100... Choosing Middleton Hall was the best decision we made."

The village's unique environment also drew praise, where care is blended with a broad range of facilities to help support residents to be active and independent. These include a gym, swimming pool, café, art studio, library, and award-winning 45-acre grounds with allotments and sports fields.

Reviewers described Middleton Hall as "like a hotel," offering comfort and exceptional service. Another noted the positive atmosphere

from the moment they arrived: "The staff go above and beyond... The grounds are beautiful, the buildings immaculate, and the food excellent."

Respite care also received high praise, with one guest crediting her two-week stay for helping her recovery: "Two weeks here, and I feel able to take on the world again."

For residents with dementia, Middleton Oaks' family-living model stood out. A reviewer wrote: "The unique environment meant my father absolutely thrived."

The village's employee-owned model was also highlighted as a strength, which was reflected in the quality of care.

Care Director Colin Inglis said everyone who works at Middleton Hall is extremely touched and grateful for the reviews: "We are incredibly proud to read about the positive impact our care and support have on residents and families."

"The reviews include favourable comments about all of our teams - care, housekeeping, maintenance, health and wellbeing, admin and estates. Everyone here works hard to provide the best possible care and support for the residents that we are privileged to look after."

To read the reviews in full visit the carehome.co.uk website and search for Middleton Hall Retirement Village.



NEW INDEPENDENT RETIREMENT RENTAL APARTMENTS LAUNCHING IN SPRING 2025

Some newly refurbished rental apartments offering supported independent retirement living are set to be unveiled in Spring 2025. The restyled Middleton Grove apartments, situated in the historic heart of Middleton Hall, are designed to offer a unique lifestyle for anyone who enjoys their independence but would appreciate the benefit of living in a small friendly community offering support, companionship and security.

The spacious apartments feature a sitting room, well-equipped kitchen, bedroom and an accessible bathroom. A choice of service packages is available including dining options and support with housekeeping, laundry and transport services. For further details please visit our website to register your interest.

MERRY AND BRIGHT IN MIDDLETON HALL'S CARE SERVICES

There was lots of festive fun for residents and their families throughout the Christmas season.



EVENTS ACROSS THE VILLAGE



Puppy love

A visit from Ruby the puppy prompted smiles all round with dog loving residents.



Birthday treat

Celebrating a special birthday in style with afternoon tea at The Orangery.



Santa paws

There were festive treats for four-legged visitors in the run-up to Christmas.



Reflecting on the past

Residents explored the WWII Home Front-themed box from Preston Park Museum.



Cheers to a delightful afternoon!

An enjoyable afternoon was spent at a wine-tasting experience with Jason from Yorkshire Vintners, exploring unique flavours and learning the stories behind each bottle.



Jukebox diner

Throwing it back to the fabulous 50s! Our residents had a blast dancing to classic tunes and indulging in delicious ice cream sundaes at the Jukebox Diner event organised by our Activities Coordinators.



Art appreciation day

A vibrant showcase of the incredible talents of our residents transformed the restaurant into a gallery, featuring a diverse range of artwork.



MIDDLETON HALL
RETIREMENT VILLAGE

AROUND THE ESTATE



SEASONAL DISPLAYS

Our creative Estates team made autumnal inspired garlands from the beautiful flowers, seed heads and foliage found around the estate.



GOOD MORNING

One of our Co-owners captured this beautiful sunrise over the field, with our fluffy neighbours adding a touch of charm to the view.



BIRD BOXES TO BOOST DIVERSITY

Residents and Co-owners joined a workshop to repair and build new bird boxes as part of a project initiated by Middleton Hall's maintenance and facilities team to help boost biodiversity on the estate. The goal is to have 40 families of birds calling Middleton Hall home by the end of 2025.

Following the workshop the bird boxes were successfully installed around the grounds in locations carefully chosen by the group.



SNOWY SCENE

Wintery weather transformed The Waterside lake into a winter wonderland.



STUNNING SUNRISE

A stunning sunrise taken by one of our gardeners on a serene morning.



CHRISTMAS CHEER

The annual celebration of the estate's dazzling display of Christmas lights was marked with a festive sing-along, and mulled wine. The Estates team also created a magical woodland Santa's grotto for the Christmas Fair.



WREATH-MAKING

Residents and visitors embraced their creative sides during a pre-Christmas wreath-making workshop. Using natural materials handpicked from our 45-acre estate, participants crafted beautiful wreaths with help from the Estates team.



REMEMBRANCE DAY TRIBUTE

A poignant display to mark Remembrance Day was created by our Estates team that featured over 100 poppies handcrafted by residents and plaster artworks by Darlington College's Next Steps students.



CELEBRATING CONNECTIONS WITH SKILLED LOCAL COLLEGE STUDENTS

We are proud of our partnerships with local colleges which help to bring the community together and showcase young talent.



Darlington College engineering students' handmade gifts

Talented Level 1 Diploma Engineering students from Darlington College generously gifted some beautiful coasters, trinket dishes, and keyrings they had expertly crafted.



Pampering time

Residents, Co-owners, and visitors were treated to a relaxing beauty session with mini manicures and soothing hand massages, thanks to the skills of Level 2 Beauty Students from Darlington College. It was also a fantastic opportunity for the students to gain hands-on experience while connecting with our wonderful community.



Pop-up shop offers tasty treats

Catering students from Bishop Auckland College hosted a mouth-watering pop-up shop in December with homemade Christmas cakes, chocolates, sweets, dog treats, granola, and baking mixes.

NEW DIRECTOR OF HOSPITALITY APPOINTED

We are delighted to welcome Adam Wardale as our new Director of Hospitality. Adam joined the team at the beginning of December 2024, bringing with him over 13 years of experience in the hospitality industry, most recently as the General Manager of the Grade-II listed Middletons Hotel in York.



A graduate of the prestigious hospitality programme at the Ivy League's Cornell University, a member of the Institute of Hospitality and, until recently, Chair of the York Hospitality Association, in 2022 Adam was also awarded Unsung Hero by Visit England for his work in hospitality and the community.

It was during his first visit to Middleton Hall Retirement Village that Adam said he knew this would be the right move for him. "The team was so welcoming, and the culture here immediately clicked. I could really see how my background and experience could make a positive impact.

"I'm keen to get feedback, hear people's ideas, and work to elevate the experience here to an even higher level."

Middleton Hall Retirement Village Managing Director Suzanne Graham said: "We are looking forward to the fresh perspective and energy Adam will bring to this new role. With his exceptional experience and dedication to enhancing the experience for our residents and visitors, the future of hospitality at Middleton Hall is in excellent hands."

REGISTER YOUR INTEREST IN OUR INDEPENDENT RETIREMENT PROPERTIES

Whilst all the village's independently owned retirement properties are currently occupied, we always welcome new enquiries from people wanting to know more about the spacious energy efficient bungalows in The Waterside and the elegant Middleton Woods apartments.

To find out more please visit our website at www.mhrv.co.uk where there is the option to register interest in any future properties.



MIDDLETON HALL
RETIREMENT VILLAGE

SMILES, BLOOMS, AND COMMUNITY SPIRIT

A generous donation of some beautiful bunches of flowers from our local Sainsbury's was greatly appreciated by our residents, Co-owners, and visitors.



RESIDENT KNITTERS' SUPPORT FOR THE SALVATION ARMY

The weekly Knit and Natter group worked hard on a project to craft cosy scarves, hats, and gloves to donate to the Salvation Army. At a special handover event a visiting Salvation Army choir filled the Middleton Hall Restaurant with music for a celebration of community and kindness.



MESSAGE FROM PANTO STARS SU POLLARD AND LEE MEAD

The stars of Darlington Hippodrome's pantomime, singer, TV actor, and musical theatre star Lee Mead, along with Hi-de-Hi! legend and panto favourite Su Pollard, sent a special message to wish everyone at Middleton Hall Retirement Village merry Christmas.



JOLLY ADVENTURES OUT

Excursions to local attractions with our friendly drivers in the Middleton Hall Retirement Village minibus are always an enjoyable occasion.



CHRISTMAS FAIR 2024

From the festive cheer at Santa's Grotto, the excitement of the tombola, and delightful children's activities, to the local business stallholders showcasing their unique gifts - Middleton Hall Retirement Village's 2024 Christmas Fair was a wonderful day for all.

The event also raised a total of £310.61 for St Teresa's Hospice in Darlington.



CELEBRATING 125 YEARS OF MIDDLETON HALL

This year Middleton Hall Retirement Village is marking a memorable milestone. On 23 April 2025, the Middleton Hall business will be 125 years old and plans are in place to celebrate in style.

A research group of residents and Middleton Hall Retirement Village team members have also joined forces with local schools and Preston Park Museum to compile some historical insights linked to the founding of the business in April 1900 and its subsequent development into the thriving retirement village that it is today. Check our website for updates.

MIDDLETON HALL, MIDDLETON ST. GEORGE, Co. DURHAM.

PRIVATE ASYLUM FOR THE CARE AND TREATMENT
OF LADIES AND GENTLEMEN.

THE HOUSE, which stands amid well wooded grounds, in a healthy
and pleasant country in the valley of the Tees, has been recently
reared from plans submitted by the Commissioners in Lunacy, and



EVENTS CALENDAR HIGHLIGHTS

We have a number of events coming up in our calendar over the next few months including:



A la carte Restaurant Nights

Wednesday 9th April,
Wednesday 14 May
Thursday 12 June

Indian Restaurant Night

Wednesday 26 March

Mother's Day Afternoon Tea

Saturday 29 March

Indian Restaurant Night

Wednesday 26 March

Easter Themed Afternoon Tea

Saturday 19 April

Easter Sunday Lunch

Sunday 20 April

Father's Day Lunch

Sunday 15 June

To find out more visit www.mhrv.co.uk/whats-on/

DELIGHTFUL LINKS WITH LOCAL SCHOOLS

All visits by local school pupils are thoroughly enjoyable occasions and invitations to productions by local schools are always popular with residents.



Nativity performances

Before Christmas residents were delighted to attend Nativity performances at two local schools and see wonderful productions by the talented pupils at Yarm School and Middleton St George Primary School.

Carol singing charms everyone

A pre-Christmas musical visit from St George's Primary School pupils, who also brought handmade Christmas cards, made for a lovely and memorable afternoon.



Smiles and laughter with stories and music

As part of Yarm School's Silver Stories scheme, pupils shared delightful stories and pictures they had created along with some beautiful songs and ukulele performances.

Choir visit makes for a festive treat

Residents were treated to a fabulous performance of traditional carols and modern Christmas songs by the choir from Acklam Grange School. A choir member, the granddaughter of one of our Co-owners, asked if they could sing for our residents and we were delighted to welcome them.



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Setting Standards for
Retirement Communities



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